



QUALITY POLICY

WH Partners Sarl has been looking for new solutions in the field of serving government or government like organizations, i.e. large companies, providing either integrated service solutions or consultancy type services as well as support in business development activities and real estate / facilities management since the very beginning of its operations. The high level of the quality management system is the foundation of the operation and continuous improvement of the organization.

The primary goal of the organization is to satisfy the needs of customers and their expectations by offering quality products and services. The quality management system is continuously monitored and improved in order to fulfill the policy and goals of the organization.

The goals of **WH Partners Sarl** are:

- Continuous improvement, control and monitoring of the quality of services in accordance with the expectations of our customers, legal requirements and world trends,
- Protection of the working environment and keeping resources and investments in the best possible way,
- Continuous cooperation with suppliers, customers and subcontractors and compliance with the prescribed world standards for the quality of materials and services,
- Setting and achieving high goals and standards that will positively reflect on the image of the company,
- Fulfilling the requirements of the Legal Regulation,
- Creation of a quality business system oriented to the market and customers,
- Adapting and analyzing the needs of the market in order to improve and strengthen the image of the company,
- Taking corrective measures for continuous improvement of the services quality,
- Identifying and eliminating all risks and shortcomings that may lead to loss of customer trust and reduction of profits,
- Continuous training and education of employees as the main support of the quality system,
- Maintenance and continuous improvement of the established quality systems, according to the requirements of the international norm ISO 9001:2015.

01/07/2023

General manager

A handwritten signature in black ink, appearing to read 'Rachel Witkowski', is written over a horizontal line.

Rachel Witkowski